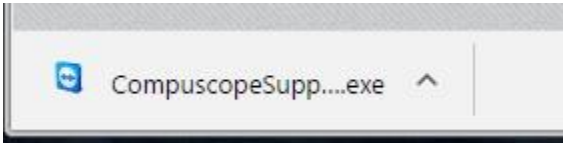


Compuscope Support Application Instructions

Step 1:

For Google Chrome:

Click the downloaded program in the bottom left of the Chrome window to open it.

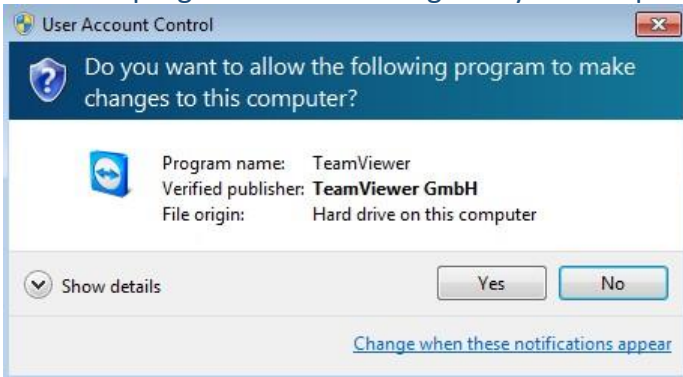


Click “Run” in the Open File– Security Warning



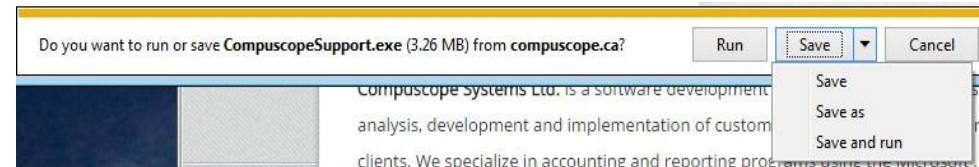
Step 2:

Allow the program to make changes to your computer (if UAC is enabled)



For Internet Explorer:

When asked for confirmation of the download, click the arrow next to save and choose “Save and run”



Step 3:

Once the Compuscope Support application has opened, supply our support representative with the values in “Your ID” and “Password”.

When finished, close this window by clicking the X at the top right or “cancel”. This will stop all ability to remotely interact with your computer, and no software is installed or left running for any future access without a newly-generated password.



Any questions, concerns, or thoughts can be directed to us at:

Compuscope Systems
PO Box 53026 RPO Erin Mills
Mississauga, ON L5M 5H7
(905) 569-7700